

Bill de Blasio
Mayor, City of New York

Patricia Eng
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NYC Service Bureau 2019 City Agency Overview

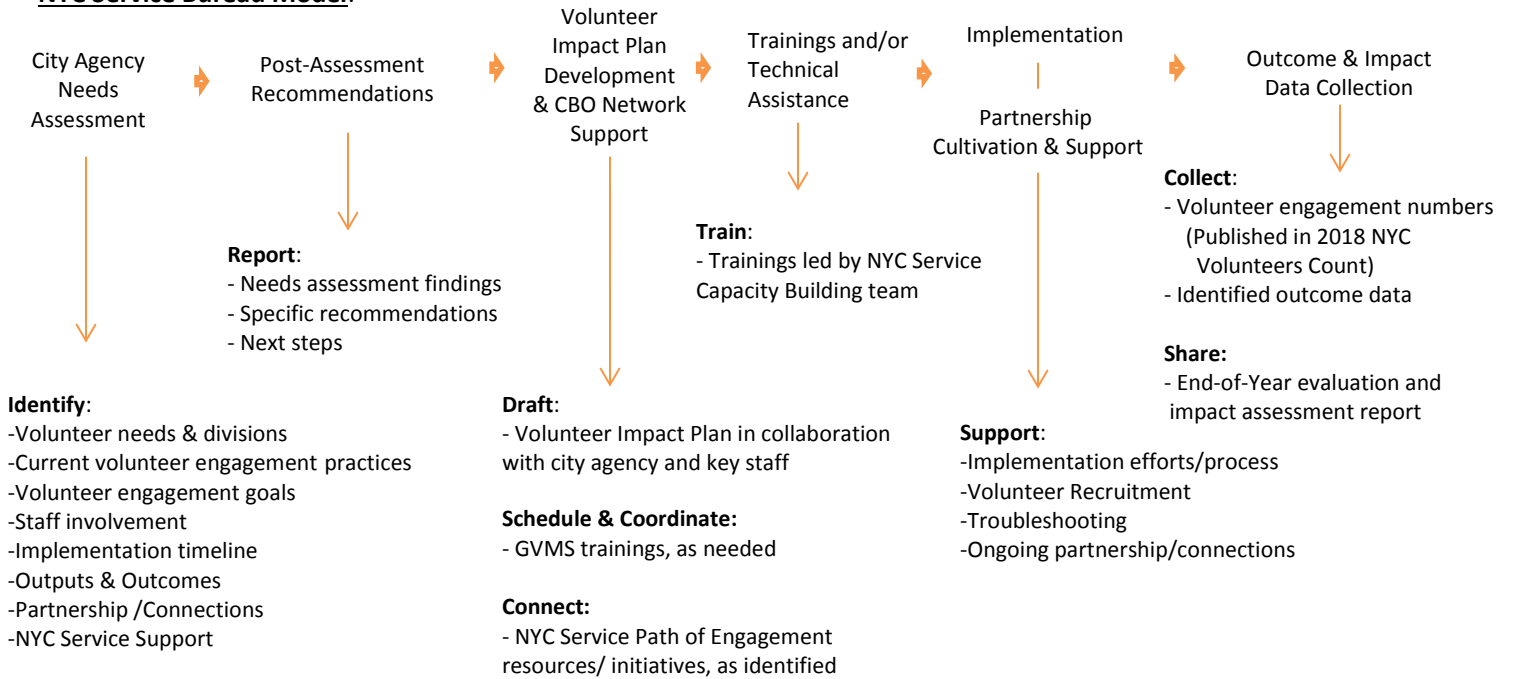
Sep.6th, 2018

Overview: The NYC Service Bureau is an internal comprehensive capacity building model that focuses on building capacity for NYC city agencies to more effectively and efficiently carry out their city priorities and meet community needs by strategically engaging New York City residents as volunteers. The Bureau’s overarching goal is to increase volunteer capacity building and measure impact on the City’s greatest needs: Education, Economic Opportunity, Environment, Health and Emergency Management.

Strategy and FY19 Goals: Using the NYC Service Path of Engagement, NYC Service currently partners with 15 city agencies to build and implement internal Volunteer Impact Plans to expand volunteer management programs to more efficiently and effectively engage NYC volunteers.

In FY19, NYC Service will partner and engage 20 city agencies (current and new) to build and implement Volunteer Impact Plans through ongoing NYC Service support, including volunteer management resources, trainings and recommendations.

NYC Service Bureau Model:



Timeline



8.6 Million New Yorkers. Together, Serving Each Other.