

# COVID-19 GoPass Updates

## Fingerprinting Updates

Due to COVID-19 pandemic, the GoPass team has suspended background check operations at 100 Gold Street and via Mobile Units. In order to continue supporting the GoPass community as they work to engage residents as volunteers, the following fingerprinting updates have been made:

- The 65 Court St. central fingerprinting location remains open but is now being referred to as the **HR Connect Service Center (HRSC)**.
- The 65 Court St. HRSC is the **only** fingerprinting center available for fingerprinting volunteers and can accommodate volunteer fingerprint screening by **appointment** only.
- Volunteers **must** complete their online forms before they can schedule an appointment.
- To schedule an appointment, individual volunteers should follow the instructions in the nomination email, click on the HRSC link, and **request** an appointment.
- Organizations with groups of **25 or more volunteers** may request a block of time for fingerprinting by reaching out directly to the DOE GoPass Team at [GoPass@schools.nyc.gov](mailto:GoPass@schools.nyc.gov).
- GoPass using organizations are also encouraged to **share their projected volunteer screening timeline** for the next quarter.

## Additional Information

We recognize that many organizations are uniquely working through this trying time and wanted to share some additional information:

- New organizations **can still join** GoPass by emailing [GoPass@schools.nyc.gov](mailto:GoPass@schools.nyc.gov).
- GoPass system passwords/representative profiles continue to be regularly updated by the GoPass Team.
- GoPass **remains a requirement** for organizations overseeing volunteers that engage with DOE students. Note that this requirement applies to remote engagement with DOE students as well.